

Veeam Certified Engineer (VMCE)

Program Guide (EMEA)

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Introduction

Veeam produces the industry best backup & replication solution focused on virtualized systems. The designation of Veeam Certified Engineer establishes a level of expertise required to implement and configure Veeam Software correctly. The designation also verifies that the engineer has the necessary knowledge and experience to be hired as a Veeam Expert.

Veeam is dedicated to a channel model that leverages each branch of the channel team to provide the proper expertise and benefits. This program is designed to empower with high level technical competencies the Systems Engineers of Veeam customers, and the Presales engineers of our network of ProPartners through delivery of technical courses required to achieve the Veeam Certified Engineer (VMCE) certification.

This guide should be read completely as the governing document for the VMCE program.

Offering

Instructor Led Training

The core education offering is Instructor Led Training (ILT) that is delivered by Veeam training partners worldwide. The course is 3 days long and delivers the knowledge on Veeam software and it's interaction with core technologies that work in conjunction with Veeam Software. Every class has lecture and hands on aspects that allow the students to hear about the technology and its configuration and then experience the configuration in labs based on real customer situations.

Qualification Requirements

To qualify as a Veeam Certified Engineer the applicant must follow the steps as outlined below.

1. Read, understand and agree to comply with all aspects of this guide.
2. Have a solid base of knowledge around Virtualization and Backup and Recovery
3. Be able to meet the **Program Requirements** as defined in this document
4. Attend the VMCE course via ILT
5. Pass the VMCE test through Pearson Vue

Program Benefits

This program is creating a community of Veeam software experts who are evaluated using a common knowledge set that is sought after in the marketplace as a difference maker when implementing Veeam solutions. This community will be established by having potential members attend the certification course and then pass the certification exam. Engineers who become VMCE certified will also be entitled to the following:

1. "No queue for you" phone support option : Direct access to support for critical down onsite issues
2. Expert designation within industry for professional services
3. Use of VMCE logo

Program Requirements

To become and maintain the VMCE certification there are 2 requirements.

Class

The first requirement for the VMCE is to attend the Veeam Certified Engineer technical training course. This course provides the core knowledge necessary to both implement and optimize the Veeam solution. This class has a focus on the integration of the Veeam Software with VMware Vsphere and Microsoft Hyper-V virtual environments. The class will also educate the engineer on techniques used to implement & optimize the backup, recovery and replication setup to maximize the value achieved in the Veeam solution.

This course is delivered through Veeam distribution partners using certified instructors in a live in person or live online course setting.

ILT is held on pre-scheduled dates in a consecutive 3 day period, scheduling is established by the individual VMAEC's and the entire schedule is available on the Veeam website.

Monitored Exam

Once the course has been completed the student becomes eligible to take the proctored exam at Pearson Vue. The student must register for a test date and make payment thereof directly to the website of Pearson Vue.

Quality

Veeam Certified Engineers are expected to maintain a level of professionalism and expertise that represents the certified engineer, their company and Veeam positively in the industry.

Certification Maintenance

All VMCEs are required to keep current on knowledge and certification related to Veeam Software, this includes the re-certification on all new major releases of the Veeam software. Each VMCE will have 120 days, after the release of a major software update and the associated upgrade course and exam, to take the course and pass the exam thus upgrading the certification level. If the VMCE fails to upgrade in the allotted time there will be another 90 days under which the VMCE must take the full course and pass the full exam. If after this time the VMCE has not been upgraded the certification will expire and the engineer will no longer be eligible for the benefits of the VMCE program.